



May 21, 2016

Mr. Alan Brill
Brill Hygienic Products, Inc.
601 North Congress Avenue
Building 306
Delray Beach, FL 33445

Dear Alan:

I am pleased to report that nearly fourteen years after installing your automatic seat covers in all women's restrooms throughout the Portland Int'l Jetport we are still receiving compliments on them.

Our facilities are now more crowded than ever. This increased passenger volume has made your product even more valuable to our custodial staff and passengers. It is critically important that we provide clean, convenient, and sanitary facilities to our passengers even during the busiest times of day. Your product allows us to do this without affecting quality.

Over the past fourteen years we have been able to test more than just your product. We have also been able to test your ability to provide post-installation support. Our maintenance staff has mentioned, on more than one occasion, that Brill Hygienic does an excellent job in this regard. When parts are needed or service questions have arisen, you and your staff have responded quickly and effectively.

Thanks for providing this product and backing it with a true understanding of customer service.

Best Regards,

Paul H. Bradbury, P.E.
Airport Facilities & Engineering Manager