



July 11, 2015

Alan Brill
Brill Hygienic Products
601 North Congress Avenue, Ste. 306
Delray Beach, Florida 33445

Dear Alan,

Just wanted to stop a minute and pass along the many positive comments from our Guests, the ladies continue to love the Brill seats even after ten years. The Brill seat gives them just that little extra feeling of a sanitary restroom and they continue to regularly provide outstanding comments both in the casino and outside. The Brill seat has made a tremendous impact from our first time Guest to the one that returns time and time again.

We use your Brill seats in both Guests and team members restrooms and find it presents a professional appearance and helps our custodians maintain restrooms located throughout our property. The seat is easy to keep clean, prevents a messy area, and we have no problem in maintaining the operation. Your personal customer service and that of your staff is second to none and one that I use as an example for other vendors to try to achieve when providing service or products.

Thank you for providing us with a great product for our Guests, team members, and custodian staff.

Sincerely,

A handwritten signature in cursive script that reads "Jack Lunn".

Jack Lunn
Manager, Environmental Services
Mystic Lake Casino and Hotel